



We wish to inform our customers and the general public that as the Government has extended confinement up to 4 May 2020. Our team will continue to offer essential services as detailed below.

Branch Operations

Our branch will be operational from 10H00 – 13H00 from Monday to Friday during lock-down. Only cash and other essential services will be available. These are:

- ✓ Cash services (withdrawal/deposit)
- ✓ Cheques
- ✓ Transfers
- ✓ Cards

We therefore encourage you to:

- ✓ make full use of our internet banking platform to monitor accounts and carry out your transactions securely, 24/7.
- ✓ use ATMs to withdraw money and use debit card for purchases.
- ✓ contact your Relationship Manager or contact person at the bank if you want to avail above services or for any further queries.

International Banking Operations

Our offices will be locked down and staff will be operating remotely to ensure essential services are available.

- ✓ Inward remittances
- ✓ Outward remittances via Internet banking only
- ✓ New account opening applications received via email
- ✓ Any urgent changes to bank mandates
- ✓ Debit cards (except issuance of new/additional cards)
- ✓ Internet Banking

While we ensure delivery of our responsibilities towards our customers, the community and the country, our thoughts are with those affected by this virus.