

# COMMUNIQUE



We wish to inform our customers and the general public that the bank has enforced all internal procedures and has established communication channels with local authorities and key takeholders to ensure smooth and effective operations in case of a potential outbreak of COVID-19 in Mauritius.

Our preventive measures are based on a three-pronged approach:

- ✓ Protect our customers
- ✓ Protect our people
- ✓ Ensure continuity

We therefore advise you to:

- make full use of our internet banking platform to monitor your accounts and carry out your transactions securely, 24/7
- use ATMs to withdraw money and use your debit card for your purchases
- contact your Relationship Manager or contact person at the bank if you wish to avail internet banking and debit card facilities

The bank is closely monitoring the situation and will consequently issue further communiques to update its customers and members of the public.