

Terms & Conditions:

As used in this document the words 'you' and 'your' refer to ABC Banking Corporation Ltd's customer(s) and their use of the e-STATEMENT Service offered by the Bank (the "Service"). The words 'we', 'our', 'ABC' and 'the Bank' refer to ABC Banking Corporation Ltd.

This Agreement explains the terms and conditions governing the Service. By using the Service, you agree to the following terms and conditions. This agreement will be governed by and construed in accordance with the laws of Mauritius. By accepting below or otherwise using the Service, you agree to use the Service only for bona fide and lawful purpose permitted under this Agreement.

1. This agreement is for the electronic delivery of all your monthly account statement(s) as provided by the Bank.
2. Upon enrolment, your monthly account statement(s) will be provided electronically via e-mail. You agree that from time to time the Bank may advertise its products and services through the e-STATEMENT Service. Going forward, you will not receive paper statements.
3. The Bank will send you your account e-STATEMENT in PDF (Portable Document Format) file via your valid email address. To view the PDF file, you will need to have Adobe Acrobat Reader 6.0 or higher.
4. The account e-STATEMENT, in PDF file, will be password protected and the password used to protect the PDF file, will be sent to you by email.
5. The provision of this Service is at the Bank's discretion, and such Service may be modified, suspended, withdrawn, cancelled or discontinued by the Bank at any time. In the event of such modification, suspension, withdrawal, cancellation or discontinuance of the Service, the Bank shall notify the customer by email and shall revert to sending the periodic account statement(s) in paper form to the customer's last mailing address appearing on the Bank's record.
6. The customer acknowledges and agrees that the Bank shall have the right to amend any term(s) of this agreement at any time by giving such notice in writing to the customer, whether by mail, e-mail notification or otherwise or by placing prominent notices at the Bank's Head Office and the customer agrees to be bound by same.
7. If you change your e-mail address, you should notify the Bank through e-mail by way of authenticated writing of your new e-mail address accordingly. The Bank shall not be liable for, and you hereby irrevocably release the Bank from any liability if you fail to notify the Bank in writing of any change in your e-mail address.
8. Upon receipt of the account e-STATEMENT, you will be required to exercise reasonable promptness in examining the statement to determine the genuineness of transactions therein. Please note that you should promptly notify the Bank of any unauthorised payments, discrepancy, error or incorrect entry within 30 days of the receipt of the account e-STATEMENT. In case of any change in e-mail address, the customer shall promptly inform the bank accordingly in writing.
9. You understand that if your e-mail password is compromised, you will have the responsibility of informing the Bank immediately. The Bank, shall, after receipt of your request, suspend the service, until further instruction is received from you to reactivate the Service again.
10. Upon transmission of the e-mail file to your e-mail address, you will have the sole responsibility for maintaining security of the e-mail. By signature of this Agreement you hereby agree to indemnify and hold the Bank harmless against any and all charges, complaints, costs, damages, demands, expenses, liabilities, and losses resulting from any delay, non-receipt, unauthorised access or incompleteness resulting from any failure, defect or any other cause connected with telecommunications network, failure of equipment or any other cause.
11. You understand the importance of your role in preventing misuse of your accounts and you agree to promptly examine your account e-STATEMENT(s) as soon as you receive it. You agree to protect the confidentiality of your account(s) details and your password. For security and privacy reasons, data transferred via account e-STATEMENT(s) is password protected. You agree to indemnify and hold the Bank harmless against any and all charges, complaints, costs, damages, demands, expenses, liabilities, and losses resulting from any unauthorised access to your e-mail account for reasons which are beyond the control of the Bank.

Office Use Only

Customer CIF	Input by	Input date
Authorised by	Branch seal	