

Access to 904 Airport Lounges around the world via DragonPass

Your DragonPass membership gives you access to 904 airport lounges worldwide. You can enjoy freshly prepared foods & drinks, connect with free wifi or simply relax.

Your benefits are as follows:

- Enjoy a glass of wine, food and catch up on some work in 904 lounges worldwide at your convenience
- Fill up your stomach before your flight with discount up to 25% in airport restaurants around the world
- Free Wifi
- Access to newspapers & magazines
- Access to spas and nails bars

View the lounges around the world: <https://en.dragonpass.com.cn/airports>

How do I get a dragonpass membership?

It's simple.....

Either Via Dragonpass App

On your smart phone:

1. Go to APP Store or Google Play
2. Search for "DragonPass", download the application
3. Login/register your account, and here you go

Clients will have to present the QR code to have access to the lounge.

Or Via Dragonpass website

By completing the online form:

Step 1: Cardholder logs into this website:

<https://upi-lounge.dragonpass.com.cn/lounge/index>

Step 2: Cardholder fills in the 16 digital numbers of the UnionPay Diamond card number on different pages that will be redirected accordingly

Step 3: Cardholder selects the membership card type and corresponding entitlements, and provide cardholders' details

Step 4: Cardholder makes payment on UnionPay-UPOP, and receipts can be downloaded or printed out freely

Step 5: Cardholder will receive confirmation via SMS (Membership Card Number, password and URL linkage)

Step 6: Cardholder gains access to lounge by presenting the QR code and boarding pass

Frequently Asked Questions:

1. How many airport lounges can I access?

Your Dragon Pass membership gives you access to the world's airport lounge network with 904 lounges around the world.

2. Does 1 lounge access means I can access to the home country lounge and the visiting country lounge – 2 lounges per 1 trip?

1 access means you can enjoy 1 lounge visit during your trip, so you can only enter lounge once, doesn't matter if you use it in your home country or destination; To use lounge in both home country and destination, you will need 2 lounge visits / access.

3. What are the facilities I will receive inside the lounge?

You will receive complimentary food, soft & alcoholic drinks.
You will also have access to free wifi, TV & latest newspapers & magazines.
Access to Massage spas & nail bars (Only in some lounges).

4. What are the other services will I be eligible?

All services provided in lounges are open to you.

5. How can I check whether the lounge form part of Dragon pass?

Cardholders could check airport lounge online by activating the membership through DragonPass APP.

6. Can I take other people into a lounge if they do not have a membership?

You can invite guests to join you in the lounges. We will deduct the service points from your membership account for their usage. Please make sure you have topped up your account with sufficient service points in advance.

7. How do I know where the lounges are located?

You can easily search the lounge details including locations: Via DragonPass APP or by visiting the DragonPass website.

8. Are families welcome in a lounge?

Families are all welcomed to access our lounges. Children under 2-year-old are admitted free of charge.

9. How long can I stay in a lounge?

DragonPass offers a standard lounge service of maximum 2 hours. Due to the different policies, certain lounges might allow a stay of 3-4 hours or no restrictions on the length of stays for customers.

10. How do I view my lounge visits?

You can view your remaining airport lounge passes and previous visits by logging in online or into the app.

11. Can someone else use my card to gain access to lounge?

No, your membership is specific to you.

12. Can I use a lounge irrespective of the airline I am travelling with and class of my ticket?

Once you have registered your membership you can use any of our 900+ lounges worldwide regardless of airline or class you are flying with.

13. Will I receive a physical card?

You will not receive a physical card. However, the app version of the DragonPass card works in the same manner and you will receive the same benefits.

14. Do I need any other documents to use my airport lounge pass?

You will need your passport & boarding pass for verification purposes.